



AKIXI PARTNER TESTIMONIALS



Akixi has helped our customers understand their businesses more than ever before. Being able to see their quiet and busy periods has allowed them to allocate staff more effectively and arrange team meetings during less impactful times.

Besides the exceptional service Akixi delivers, we also receive continuous fantastic support from the Akixi Support team, and the Akixi Development team continues to provide new features and upgrades every year.

Rebecca Sethi
Senior Product Manager, Arrow Communications



Akixi's efficient call reporting and call management solution has provided our customers with a complete call centre tool that has allowed them to successfully manage their employees, campaigns and resources.

We have integrated Akixi's services into several different platforms, we continue to receive exceptional technical support from the Akixi team and we hope to continue the thriving relationship.

Ralph Gilbert
Managing Director, Focus Group



Akixi's call management and call centre reporting service has been a wonderful addition to our portfolio...a truly competitive offering. Akixi has allowed us to retain existing customers that were and are looking at updating their own customer experiences.

All Akixi's products are very easy to use however, more importantly, the support we receive from them, and in particular the instant response we receive from customer queries, is very valuable to us.

Gordon Brown
Founder and Chairman, GB Technologies



Akixi is a fantastic product which fits in perfectly with our hosted phone system (Horizon), both for us and our customer base. Behind all good products there's always a brilliant, motivated and dedicated team ensuring the product runs smoothly who offers unconditional support to their customers. We've got a great relationship with everyone at Akixi - they're always available to answer our questions in a heartbeat.

Andrew Fraser
Hosted Product Specialist, Highnet Telecoms



As Akixi is a cloud application it requires no capital expenditure from our customers, making it easy to sell and generating recurring service revenue. The support we receive from Akixi is excellent and their strong work ethic matches our own customer commitment.

Enzo Viscito
Managing Director, Inclarity



Akixi is a great partner and extremely easy to work with. Their call reporting platform is very solid and comprehensive. We've experienced nothing but 100% uptime, outside of scheduled maintenance. Bart Delgado and team are wonderful communicators, always prompt to respond and eager to assist anyway they can.

The software sells itself, whether the customer is a full blown call center, requiring wallboards, queue status, agent reports and cradle-to-the-grave reporting, or simply wants to see detailed inbound and outbound reporting for marketing campaigns and general business insight. Once the customer sees the power and value of Akixi analytics they ask to have it added to the quote.

Brandon Hagood
Director of Product Development
Momentum Telecom



The wallboard is an impressive feature that is very popular amongst our customers as it provides them with a summarised overview of their business. Akixi is very easy to deploy and provides an ongoing revenue stream. We continuously receive exceptional technical support and account management from Akixi.

Tom Maxwell
Dealer Sales Director, Nimans



PRESS ONE

Akixi's support team provides highly responsive and intelligent communication to our team so we can be confident in the support that we, in turn, provide our customers.

Additionally, the Akixi development team is always working hard to provide both feature enhancements and stability upgrades. As a partner, we always feel that they seriously consider any feature requests that we provide them.

In the call reporting technology space, Akixi has demonstrated that they can provide everything that our customers are looking for and much more. We look forward to working with them for years to come.

Shripal Daphtary
Managing Director, PressONE



Akixi has allowed us to offer more comprehensive reporting to our customers. They enjoy having the ability to customize their reports and the ease of scheduling reports. Most customers enjoy the Akixi Desktop Wallboard, but many clients really find the Calls by Half Hour report to be helpful for meeting staff requirements.

Erik Smatresk
Partner, Red Gap



The addition of Akixi for our customers has helped them increase productivity by centralising resources and ensuring every call is answered or returned. The ability to real time report and view all calls "live" ensures all calls are answered or quickly returned if missed. Information that has never been available to a business is now visible from any device (mobile, tablet, PC) to help drive customer satisfaction and revenue.

Paul Harrison
Managing Director, The Voice Factory



We have successfully delivered Akixi into a range of organisations from energetic start-ups to FTSE listed businesses, and the feedback we have received from our clients has been overwhelmingly positive - they find Akixi easy to use, affordable and it delivers everything they require from a reporting perspective.

Our customers value the simplicity of Akixi's operation, the comprehensive reporting suite it provides and the integration with Horizon makes it an easy solution to use and sell. It has helped our customers by providing a 'spot light' on customer facing departments, delivering striking visual reporting to drive proactive behaviour. I couldn't recommend it enough.

Russell Attwood
CEO Unify Communications



Our customers' favourite feature is Unreturned Lost Calls. Our customers have found this feature particularly useful as it enables them to call customers back if they have missed a call, which minimises the threat of them calling a competitor.

The biggest benefit we and our customers have found with Akixi, is it gives you an accurate view of how you manage customer's calls, whereas business decisions had previously been made on perceptions, which we have seen vastly differ from the reality! So businesses can make calculated decisions that will deliver actual results.

Sam Mason
Unified Sales Manager, Welcomm Communications Ltd

**If you would like to share your experience of Akixi, we would love to hear from you.
Please get in touch with us at marketing@akixi.com.**

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